



White Heron
Dream Villa



White Heron Dream - A luxurious Floridian paradise bordering a breathtaking nature reserve.

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Terms & Conditions

BOOKING & DEPOSIT

Before a booking can be accepted a member of the party must complete and sign the booking form as indicated. The signatory, who must be 25 years or older, shall then be deemed as the agent for all persons shown on the form.

In order to confirm your booking a deposit of US\$300/GB £200 per booking will be required

PAYMENT OF BALANCE

Full payment including Security Deposit must be received 8 weeks or more prior to departure date. Failure to make payment within the specified period will entitle us to cancel the booking and claim the appropriate cancellation charges

SECURITY DEPOSIT

Upon payment of the final invoice a security deposit of US\$300/GB£200 will be required against breakages, or damage caused during the rental period. In the event of any charges being made you will be advised in writing, otherwise the deposit will be refunded within 21 days of return.

IF YOU CANCEL YOUR BOOKING

If you or any member of your party wishes to cancel the whole or part of the booking once it has been confirmed, we must be informed in writing. The following

special Conditions

As owners of the property, we, our servants or agents, will not be liable for any loss or delay occasioned by any of the following: strikes, riots, political unrest, war or the threat of war, terrorist activities, industrial disputes, fire, flood, technical/weather problems to transport, aircraft, closure of airports, or any other event beyond the owner's control.

Aircraft captains are legally entitled to deny boarding to any passengers who present themselves at the aircraft in an unacceptable state due to the influence of drink or drugs. Any passenger so doing will be deemed as having given notice of his/her cancellation of the booking at that time and the aforementioned cancellation charges will apply.

PASSPORTS AND VISAS FOR NON-US GUESTS

All passengers, including children and infants, must possess a full passport valid for at least six months beyond their return date. If in doubt contact your local passport office. The name on your passport should be the same as the name on the booking form.

The majority of visitors to the USA from Britain no longer require a visa as a result of the Visa Waiver program. There are some exclusions such as British Subject passports, Eire passports and anyone with a criminal record. Should you believe any of these apply to you or any member of your party please contact the

- [Orlando Information](#)

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cancellation charges will apply:

Prior to 8 weeks – Loss of deposit only.

Less than 8 weeks – Loss of total rental charge.

IF WE CANCEL YOUR BOOKING

In the event of circumstances beyond our control requiring us to cancel a reservation i.e. including Acts of God, civil disturbances, riots, flood, drought, fire and legislation, only repayment in full of any Monies paid in respect of the reservation will be made. We will do everything in our power to find suitable alternative accommodation through the US Management Company, however we can accept no liability whatsoever in respect of any loss or damage sustained by the hirer in these circumstances.

VILLA OCCUPANCY

The villa is licensed by Polk County, Florida for a maximum occupancy of 12 persons, including children and babies. Only those persons named on the Booking Form are permitted residency of the villa for all or part of the rental period. Any persons occupying the villa overnight and not shown on the booking form will be requested to leave the premises by the Management Company.

NAME CHANGES TO PARTY MEMBERS

The names shown on the booking form should be the same as those shown in the passports (Non-US) of your party members at time of rental. Any amendments to names, additional persons (maximum 10) or deletions made after the booking form has been received by us, must be notified to us in writing.

SWIMMING POOL & HEATING

The property has a private swimming pool. The Owners do not accept any liability for any injury however caused as a result of the use of the pool. Guests are specifically requested not to allow unsupervised children to use the pool. Local laws apply. Pool Heat is available at an extra cost. In the event that pool heating is requested we cannot guarantee the temperature of the pool water or spa as this varies according to local factors, especially the prevailing weather conditions.

TRAVEL AND HEALTH INSURANCE

Guests are advised to have appropriate travel/medical insurance in force for both the period of rental and their

US embassy or any travel agency for guidance, especially if you do not hold a British Citizen passport. This information was correct at time of print.

It is the responsibility of the guest to make sure that he/she has all the correct travel documents. The Owners cannot accept any liability for any of the aforementioned conditions not being met or any refusal of passage.

SMOKING

Smoking is not permitted anywhere inside the villa. Smokers are welcome to smoke on the decking area only. Ashtrays are provided.

PETS

To ensure the comfort of all of our guests, pets, even beautifully behaved ones, are not permitted in White Heron Dream villa. If a pet is found to be in the villa, no matter for how short a time, then you will be charged for a thorough deep clean of the entire property including carpets and comforters and for any damage that the pet may have done whilst in the property.

SECURITY ALARM SYSTEM

The villa is protected by an ADT monitored security system.

PROBLEMS OR COMPLAINTS

In the unlikely event that you experience any problems with the property you must contact our local Management Company who will do their best to assist and rectify the matter as soon as is practically possible. Should a problem remain unresolved the Owners must be notified in England immediately.

Every effort has been made to ensure the accuracy of descriptions concerning the property and services. However, we cannot be held responsible for any errors, omissions and changes beyond our control.

INSECTS

Florida is a tropical state and as such insects and small creatures are inevitable and are not a cause for complaint. Their presence is no reflection on the cleanliness of the property. The home is treated regularly as part of a pest and termite control program. We advise you to keep all windows and external doors closed whenever possible; not only will this help to keep bugs from the property, but it will also enable the air conditioning unit to function more efficiently.

entire holiday. All matters arising with regard to loss or injury should be directed to the respective insurance company.

PERSONAL SAFETY

The Owners cannot accept any liability for your personal safety during your residency of the villa. Guests are reminded to exercise care as to the personal safety of themselves and all party members. Whenever possible valuables should be left secure and out of sight.

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